

# Electronic Governance in Developing Countries

## 4<sup>th</sup> Network-Building Workshop



United Nations University  
International Institute for Software Technology  
(UNU-IIST), Macao

UNeGov.net/BahiaBlanca  
Bahia Blanca, 5 December 2005

### Invitation

The 4th Network-Building Workshop on Electronic Governance in Developing Countries will be organized in Bahía Blanca, Argentina, as the fourth in a series of workshops under the [UNU-IIST's UNeGov.net](http://www.unegov.net) initiative. The aim is to build a Community of Practice interested in developing, sharing and applying concrete solutions for Electronic Governance, especially in developing countries. In addition to [Workshops](#), the Community will be supported by a [Portal](#) and an annual [Conference](#) on the Theory and Practice of Electronic Governance. The purpose of the Bahía Blanca Workshop is to introduce the UNeGov.net initiative and discuss the barriers to the development of Electronic Governance in Argentina.

### Target Audience

- 1) Experts in Public Administration, Information Technology, Knowledge Management, Sociology, Economics, etc.
- 2) Managers leading government technology programmes
- 3) Government practitioners, researchers and educators
- 4) Government decision-makers and CIOs

### Rationale

Governments are under pressure from citizens, businesses and civil society to address public needs, to support local industries, to deliver high-quality services at reasonable cost to the public, etc. In response, they try to develop Electronic Governance - leverage the use of Information and Communication Technology to bring about customer orientation, businessline management, new forms of public service delivery and other public sector reforms. In doing so, government leaders face many challenges, such as:

- 1) Leading necessary process and structural changes to accompany technical solutions, against resistance from various stakeholders.
- 2) Finding ways to effectively cooperate on cross-agency projects, against traditionally hierarchical structures of governments.
- 3) Building stable, long-lasting solutions for the public sector, while facing volatility of supporting technologies.
- 4) Relying on private sector assistance to deliver public services, while keeping data secure and avoiding vendor lock-in strategies.

UNeGov.net will provide a forum for addressing these challenges, bringing together the stakeholders in government, civil society, academia and industry.

|              |   |  |
|--------------|---|--|
| time         | 10:00 - 13:30   |  |
| venue        | Avenida Colón 80 - Bahía Blanca                           |  |
| homepage     | <a href="http://www.unegov.net">http://www.unegov.net</a> |  |
| contacts     | Dr. Tomasz Janowski                                       | Mg. Elsa Estevez   |
| affiliations | UNU-IIST, Macao   | UNS, Bahia Blanca, Argentina                             |
| emails       | <a href="mailto:tj@iist.unu.edu">tj@iist.unu.edu</a>      | <a href="mailto:ece@cs.uns.edu.ar">ece@cs.uns.edu.ar</a> |
| phones       | +853 712930   | +54 (291) 459 5135                                       |

### UNeGov.net

Developing Electronic Governance merits a multi-disciplinary and multi-stakeholder approach whereby the experts and practitioners in different disciplines come together to exchange experiences, share technical know-how, transfer skills and knowledge and reach consensus on the best practices in the field. UNeGov.net aims to bring together such experts within the framework of a Community of Practice supported by:

- 1) a community portal
- 2) a series of network-building workshops
- 3) a conference on the Theory and Practice of e-Governance

The focus is as much on solving concrete problems as it is on consensus-building and advancing the practice in the field. The portal, for instance, will provide technical support for collaborative problem-solving by offering a rich collection of web resources - papers, software, projects, people, etc. and the mechanism to assemble such resources into "solution patterns".

### UNeGov.net/Workshops

The workshops aim to build the Community in terms of its membership, geographic and discipline diversity, and capacity to tackle concrete problems. Each workshop will provide a forum:

- 1) to raise particular societal needs
- 2) to present government-adopted measures to address such needs, along with the challenges faced
- 3) to discuss a possible solution frameworks based on international and local experience in Electronic Governance
- 4) to disseminate the knowledge gained through the portal

|               |  | Programme               |  |
|---------------|--|-------------------------|--|
| time          | topic  | speaker                 | affiliation  |
| 10:00 - 10:10 | Opening  | Dr. Luis M. Fernández   | Universidad Nacional del Sur   |
| 10:10 - 10:40 | Building a Community of Practice for Electronic Governance - The UNeGov.net Initiative | Dr. Tomasz Janowski     | UNU-IIST   |
| 10:40 - 11:10 | e-Governance in Argentina - Relevance  | Lic. Elida Rodriguez    | Coordinator of Reform Unit - Mendoza Province                                      |
| 11:10 - 11:20 | Break  |                         |  |
| 11:20 - 11:50 | Open Source for e-Government in Argentina  | Ing. José M. Carlini    | Director of Informatic Resources Argentina - ONTI                                  |
| 11:50 - 12:05 | e-Governance in Argentina - Challenges   | Lic. Leonardo Kubiczek  | Oficina Nacional de Tecnologías de la Información - ONTI                           |
| 12:05 - 12:20 | The Municipality in the Knowledge-Society: Opportunities and Risks                     | Cons. Javier Saenz Coré | Universidad Nacional del Sur - MuNet Programme (O.E.A., C.A.F., C.I.D.A. - Canada) |
| 12:20 - 12:30 | Summary  | Mg. Elsa Estevez        | Universidad Nacional del Sur   |
| 12:30 - 13:20 | Discussion   | panel and audience      |  |
| 13:20 - 13:30 | Closure  | Dr. Guillermo Simari    | Universidad Nacional del Sur   |

### Organizers



### Partners